Joseph Martin Aguirre

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503-484-3620

Objective

I am currently looking for a full time position in an environment that offers a greater challenge, with an increased opportunity to help the company advance efficiently and productively.

Education

The Dalles High school

High school Diploma

Portland Community college

-Professional Music Certificate

Experience

GEMISPHERE

| 2812 NW Thurman Street, Portland Oregon 97210

Shipping Manager

-Oversaw shipments of precious and non-precious Gemstones while prioritizing quality control.

-Supervised and overhauled inventory from an offsite warehouse.

-Diagnosed shipping related issues domestic and international by corresponding with FedEx, USPS

- Knowledge based software skills in FedEx, USPS, Postmaster and NetSuite.

- Analyzed company shipping costs and streamlined methods resulting in higher profit margins.

- Developed company standards around packaging protection and presentation to ensure customer satisfaction

Netflix incorporated

Customer service Agent

-Providing one contact resolutions to ensure customer satisfaction

-Maintained customer commitments to sustain customer relations.

-Provided trouble shooting solutions to account related issues.